

Emma Marie's Dog Daycare Owners' Agreement

I, (print your name) _____ hereby certify that my dog _____ is/are in good health and have not been ill with any communicable condition in the last 30 days. I further certify that my dog(s) have not harmed any person or other dog. I have read and understand the following:

1. I understand that accidents can happen when dogs play and that I am solely responsible for any injury while my dog(s) is/are attending Emma Marie's Dog Daycare.

2. I understand and agree that in admitting my dog(s) to Emma Marie's Dog Daycare, the daycare staff have relied on my representation that my dog(s) is/are in good health and have not harmed any person or other dog.

3. I understand and agree that Emma Marie's Grooming and Daycare staff and volunteers will not be liable for any problems which develop, provided reasonable care and precaution are followed, and I hereby release them from any liability of any kind whatsoever arising from my dog(s) attendance and participation at Emma Marie's Dog Daycare.

4. I understand and agree that any injuries which develop with my dog(s) will be treated as deemed necessary by staff and volunteers of Emma Marie's Dog Daycare at their sole discretion and that I assume full financial responsibility for any and all expenses involved. Mass RI 24 hour emergency hospital and Mattapoisett animal hospital will be the main hospitals treating any life threatening emergency. I also release Emma Marie's from any liability for any injury incurred during the transportation to and from the aforementioned animal Hospitals.

5. I understand and agree that any dog that coughs, sneezes, vomits or has diarrhea will be sent home immediately to prevent pack mates from getting ill. Owner will be charged for a full day because we have to clean all play yards, toys and notify all owners of the any sick dogs. We ask that if your dog is exhibiting any of the above symptoms or any abnormal behavior that you please take them to the vet. Please avoid giving them table scraps, over feeding, and drinking salt water to prevent any diarrhea or vomiting. Dogs that have loose stools twice within a 60 day period will be asked to bring a stool sample to their Vet to first check for worms of any kind. If positive for worms upon completion of treatment your dog(s) may return to daycare. If the first test comes back negative for worms we will require a second, more thorough test, to confirm there are no contagious parasites known as Giardia and Coccidia.

6. I understand that all Prepaid Daycare Cards are valid for 90 days after the purchase date. Prepaid Daycare cards are non-refundable and non-transferable. Prepaid Daycare Card refunds will only be given to dogs who no longer can attend due to a medical condition diagnosed by their veterinarian or are expelled. Daycare card refunds will be given as follows: purchase price of Prepaid card (\$230) less single day price (\$26) per visit used.

Photo Release: From time to time Emma Marie's like to take photos. We require acknowledgment by you, the pets owner that these photo's may be used for business use including but not limited to any advertising, news letters, social media, brochures, photos in our shop ect. We will try, but cannot guarantee that we will be able to inform you that your pet is in a photo prior to use.

Days & Hours: Monday thru Friday from 6:30 a.m.-6:30 p.m. The dog daycare is not an overnight program. Staff goes off duty at 6:30 p.m. and there is a \$1.00/minute charge for any pet left after 6:30 p.m. (maximum \$15.00 applies). If not picked up by 6:45 your dog will be boarded and charged for the night. (\$37 Boarding fee+\$15 late charge)

Reservations:

If you would like your dog to come on a set schedule, let us know and we will automatically book him/her in for those days per availability.

If you would like your dog to come on a different day, or on an as-needed basis, simply sign up at the sign-up sheets and cancel at your discretion simply by crossing your pet off the daycare sign up sheets.

Cancellation Policy:

Customers who do not show up for their scheduled daycare day will be charged \$26 for the day or have one daycare visit removed from their prepaid card. To avoid being charged please let us know before 6:30 A.M on the day your dog is scheduled for daycare. We allow one call in before 9 A.M. Per calendar month. More than one per month will result in being charged for the day. If your dog is hurt or sick please take them to the vet immediately and fax or bring in a sick note. The note must be dated for the day you canceled.

- I certify that I have read and agree to the above conditions and statements of this agreement.

Signature: _____ Date: _____